

# McGraw Hill Student Office Hours & Support FALL 2025

Hello MSU Students,

Congratulations on another great semester of widening your academic journey. Your class will be supported by McGraw Hill course materials. Below are resources to help you succeed this semester!

***\*Always register your McGraw Hill account with your school issued email address: @msu.edu***

\*During the start of the semester, if you have any questions regarding how to navigate through Connect, utilize accessibility tools, register for a new account, purchase course materials, complete assignments, organize textbook study notes, or any other topic, please join our live Student Office Hours:

## **Student Office Hours – August 28<sup>th</sup> – In Person:**

August 28<sup>th</sup>, Thursday @ 10:00am – 12:00pm

MSU Eli Broad College of Business Building, 1<sup>st</sup> floor hallway by rooms N100 & N130

632 Bogue Street, East Lansing

## **Student Office Hours – September 3<sup>rd</sup> – In Person:**

September 3<sup>rd</sup>, Wednesday @ 11:00am – 1:00pm

MSU Eli Broad College of Business Building, 1<sup>st</sup> floor hallway by rooms N100 & N130

632 Bogue Street, East Lansing

## **Student Office Hours – September 5<sup>th</sup> – Via Zoom:**

September 5<sup>th</sup>, Friday @ 9:00am – 10:00am

Meeting ID: 878 3087 5217 Passcode: STUDENT

Link: <https://mcgrawhill.zoom.us/j/87830875217?pwd=aFvnYhxEYbiwvSstj8RHTXbP3tmrVL.1>

\*Link to Student Support Tools: <https://www.mheducation.com/highered/support/student/connect.html>

\*Throughout the semester, contact our Tech Support Representatives if you have any IT related questions. ~ Please note that on a rare occasion if our IT team is unable to immediately provide a solution, they will share a Case Number with you. Once you have this Case Number, you may share it with your instructor so we will be able to escalate your situation and solution. Please obtain your unique Case Number before contacting your instructor.

### **Email & Live Chat:** [Chat with a Representative](#)

Sunday: 12:00 PM to 12:00 AM EST

Monday-Thursday: 24 hours EST

Friday: 12:00 AM to 9:00 PM EST

Saturday: 10:00 AM to 8:00 PM EST

### **IT Support Phone:** [\(800\) 331-5094](tel:8003315094)

Sunday: 12:00 PM to 1:00 AM EST

Monday-Thursday: 8:00 AM to 1:00 AM EST

Friday: 8:00 AM to 9:00 PM EST

Saturday: 10:00 AM to 8:00 PM

